

Gorilla Logistics Ltd is a regional Clearing and Forwarding Company headquartered in Kigali, Rwanda with branches around the country and in the East African region.

The company which started operations in 2007 has a strong team of skilled and experienced personnel with vast knowledge of logistics and freight forwarding industry plus strong partnership with stakeholders in the sector.

Services offered by the company include sea freight, air freight, inland transportation, customs brokerage, tax advisory, warehousing and logistics management services among others.

Logistics as a key component of the economy, Gorilla Logistics Ltd has greatly contributed to the development of the City of Kigali in particular and Rwanda's economy in general. The company offers logistics capacity building through trainings offering skills to the youth, every generation of Rwandans are empowered through employment and consultancy.

As a customs agent, Gorilla Logistics also contributes highly on the collection of duties and taxes for the economy and the company offers sponsorships as well as participating in local events.

The mission of Gorilla Logistics Ltd is to provide a fully integrated customs clearing, handling and transportation services through a personalised and flexible approach to individual requirements.

The vision of the company is to be the foremost Logistics, Customs Clearing, Freight Forwarding and Cargo Transportation Company in the region by providing a superior, efficient service to clients and to meet high end class service for their worth.

To improve the efficiency of service provision, Gorilla Logistics Ltd enhances customer satisfaction, strengthens human resources development and continuously improves the system, processes and resources.

To successfully excel in the logistics sector, there are core values that the company follows, these are; Integrity, Honesty, Efficiency and Effectiveness.

"We are leaders in the regional freight forwarding market. Our goal is to ensure the safe and timely delivery of your cargo and your utmost satisfaction." boasts the company.

It helps to fast track business operation and reduces the cost of doing business with minimal physical verification of goods as well as facilitates direct delivery to owner's premises without going through customs bonded warehouse.

Licensed as a customs agent, Gorilla Logistics Ltd has undergone successful annual license renewal as a sign of compliance to requirements and standards by the Customs Administration.

Gorilla Logistics Ltd has been awarded by: Business Initiative Directions *BID* with "International Star Award for Quality" 2016 in Switzerland in the Gold Category; 2017 at Paris (France) in platinum category as well as the 2021 Rwanda service excellence award as the overall best service provider by RDB.

As part of expansion plan, the company has established operations in Mombasa port/ Kenya and Dar-es-Salam port in Tanzania. In Rwanda, it has branches at Gikondo Magerwa, Kigali International Airport, Dubai port World Masaka, Gatuna office bordering Uganda, Rusumo office bordering Tanzania, Rubavu office bordering Goma/DRC, Rusizi office bordering Bukavu/DRC as well as all other borders points of the country.

To improve services, the company has plans to expand warehousing capacity, invest more in capacity development, adopt technology into its daily business and enhance transportation by increasing truck capacity.