

Located in a serene area of Musanze City, very quiet from the bursting of the city but in a reachable distance to popular shops and outing hotspots, the hotel is grandeur, beautiful and luxurious.

Services at the facility are impeccable, welcoming everyone irrespective of those with budget expenses as the hotel offers friendly rates to all that come to their doorsteps.

A very popular hangout in Musanze, Best View Hotel runs an affordable bar and restaurant where many residents and travellers alike enjoys outing with comfort and entertainment.

Fabrice Kwizera, the General Manager of the hotel notes they have incorporated local tourism by offering the best services at affordable rates.

“We provide affordable luxury,” Kwizera emphasizes the objective is not to seek more hotel stars-status but be the best 3-Star urban hotel. He explains the need to promote local tourism by offering luxury to citizens.

Best View Hotel wants to create an atmosphere where every guest is entertained at affordable price and residents of Musanze get to dine & wine at the hotel.

Opening doors in 2014, the hotel started small but with a big idea to tap into Rwanda’s top touristic destination. Kwizera explains that Musanze boasts of various opportunities given the natural attractions available like Gorilla trekking, Volcano Mountains, Caves, Crater Lakes and favorable environment among others.

Guests arriving at this hotel have had an impact and encouraged the expansion plans from 13 rooms to the current 73 spacious rooms each fitted with a wardrobe, flat-screen TV, private bathroom and with a seating area. There is a modern bar and restaurant along with service amenities like a swimming pool, GYM, Spa and Steam among other facilities for the comfort of clients.

A continental breakfast is served every morning and guests get free guidance to facilitate those who wish to visit the abundant attractions.

There are conference facilities boasting of two conference halls with capacity of 200 people and two more small halls. The vision here is to expand and add other service amenities to create a resort with recreational amenities.

This hotel is not only changing the hospitality sector in Musanze but the community as well through recruitment of local workforce. According to testimonies some of staff members are experiencing transformational change working here.

The venture which started with only five workers has grown and through prioritizing local employment it led to 75 staff joining before the Covid-19 crisis.

Employing the local workforce has helped change people's lives through salaries, pension, health insurance and taxes.

Moreover, creating jobs is not the only intervention Best View Hotel makes but also invests in corporate social responsibility by working with local government starting from the village level up to the district.

The hotel located in Ruhengeri village supports at least 100 households in the neighborhoods by fully paying their health insurance and contributes to social needs as well as development initiatives in the Musanze district.

Most popular facilities/ services at Best View Hotel

Bar

Restaurant

Rooms

Outdoors

Sun terrace

BBQ facilities

Terrace

Garden

Food & Drink

Soft Drinks

Wines/Champagne

Beers

Kid meals

Special diet menus (on request)

Breakfast in the room

Internet

Free!WiFi is available in all areas and is free of charge.

Parking

Free parking is possible on site

Secured parking

Reception services

Concierge services

Luggage storage

Currency exchange

24-hour front desk

Cleaning services

Daily housekeeping

Shoeshine

Laundry

Business facilities

Fax/photocopying

Meeting/banquet facilities

General

Shared lounge/TV area

Airport shuttle

Car hire

Safety deposit box

Family rooms

Facilities for guests disabilities

Room service

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