

By Our Reporter;

Liquid Intelligent Technologies, a pan-African technology group, has been announced as a launch partner for Microsoft's new Operator Connect for Microsoft Teams.

Through its OneVoice platform, Liquid will now enable Microsoft customers worldwide to seamlessly integrate regulatory-compliant calling plans in South Africa, Zimbabwe, Zambia, Kenya, Uganda and Rwanda – initiated from the Microsoft Teams Admin Centre.

Operator Connect enables seamless PSTN phone services in Teams. With OneVoice for Operator Connect, businesses will benefit from the seamless integration of voice telephony directly into their existing Teams install base. In addition, Liquid's flat-rate calling plans save money and avoid bill-shock whilst increasing control and decreasing fraud and risk, particularly as employees continue to work remotely.

"We are delighted to deepen our relationship with Microsoft through this global launch and integrate our pan-African communications and technology capability directly into Microsoft Teams," said Nic Rudnick, Group CEO, Liquid Intelligent Technologies.

"Together, our two companies continue to lead Digital Transformation across the African continent with innovative solutions that empower every person, business and community to do more." He added.

Taimoor Husain, Modern Workplace Strategy and GTM Lead, Telcos, Microsoft, said: "Liquid brings pan-African coverage, voice expertise and, proven sales and support capability of Microsoft services to the Operator Connect programme."

Liquid OneVoice for Operator Connect leverages the Liquid network and geo-redundant voice core powered by cloud-native voice switches from Metaswitch, a company recently acquired by Microsoft.